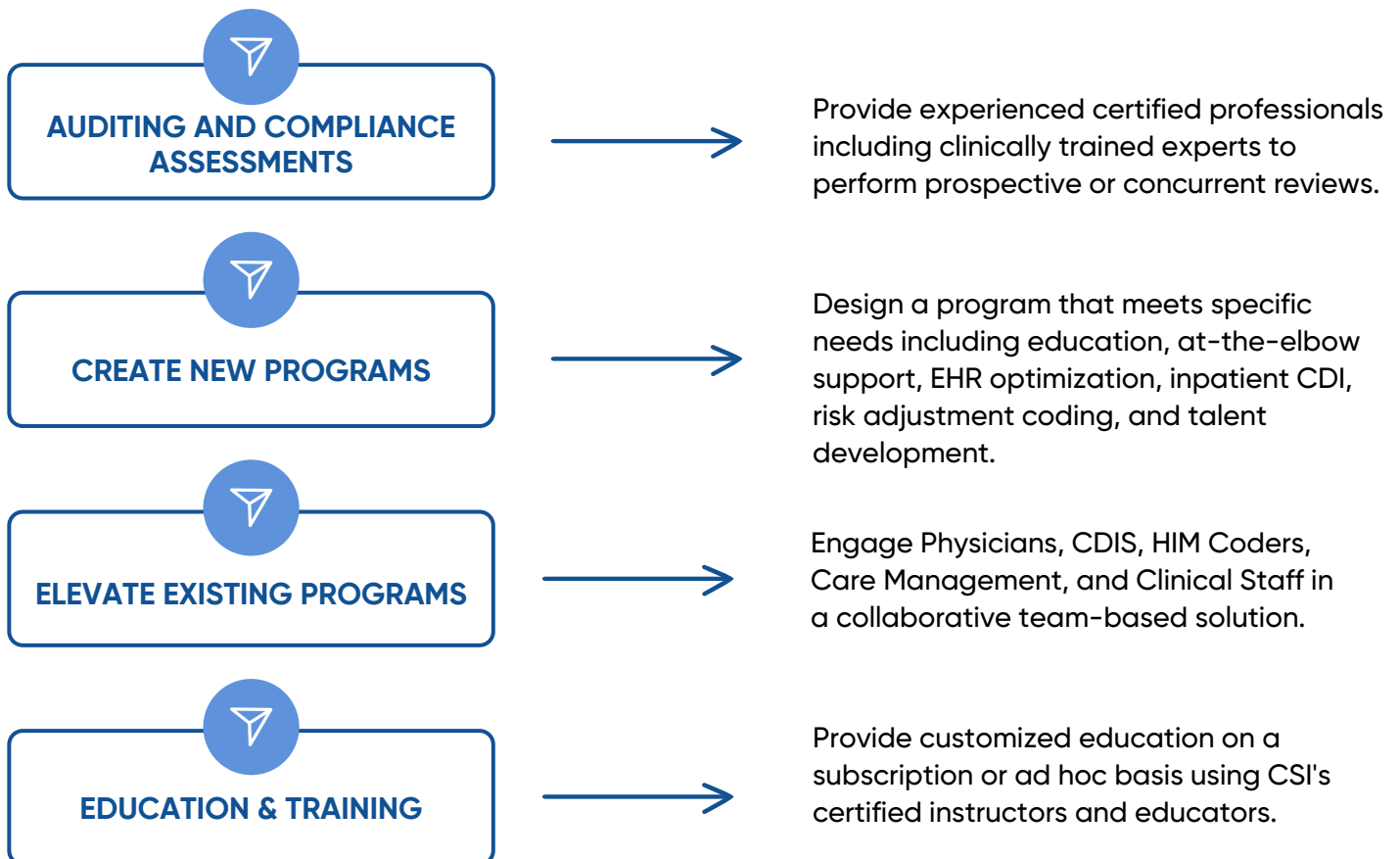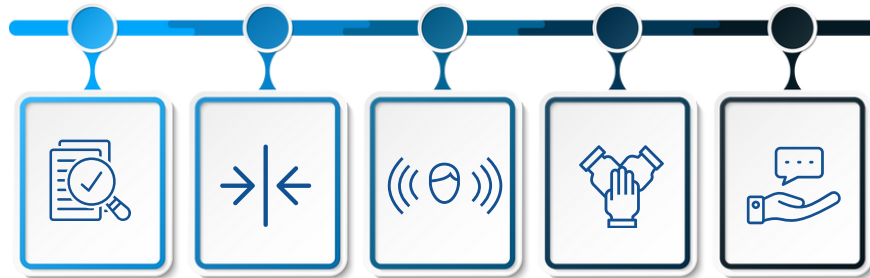**CSI** Companies

CLINICAL DOCUMENTATION
INTEGRITY

In the rapidly changing healthcare industry, staying compliant with regulations and facing RAC Audits and Commercial Denials calls for a comprehensive strategy that combines clinical validation of acute and chronic conditions and aligns with reimbursement at the point of care. CSI Companies is a dependable partner that offers clinical integrity solutions across all care settings, including inpatient, outpatient, and throughout the continuum.

What Can We Do For You?

AUDITING AND COMPLIANCE ASSESSMENTS → Provide experienced certified professionals including clinically trained experts to perform prospective or concurrent reviews.

CREATE NEW PROGRAMS → Design a program that meets specific needs including education, at-the-elbow support, EHR optimization, inpatient CDI, risk adjustment coding, and talent development.

ELEVATE EXISTING PROGRAMS → Engage Physicians, CDIS, HIM Coders, Care Management, and Clinical Staff in a collaborative team-based solution.

EDUCATION & TRAINING → Provide customized education on a subscription or ad hoc basis using CSI's certified instructors and educators.

Inpatient Immersive Practice Workflow Assessment

CSI's Inpatient Immersive Practice Workflow Assessment is a powerful tool that delivers significant returns within a compressed timeframe. Our skilled clinical team with specific training in informatics, CDI, medical coding, and risk adjustment is immersed in hospital workflows to evaluate end-to-end processes in support of an accurate portrayal of patient acuity.

Assess

We start by assessing baseline performance analytics to look at inpatient DRGs, CC/MCC, query opportunities, and risk-adjusted diagnoses that can be influenced by clinical documentation, coding, and workflow.

Align

Next, an orientation is set to meet the hospital leadership and align on goals and objectives. A clear expectation is set for CSI experts to be immersed in the hospital.

Immerse

Our consultants evaluate workflows in CDI, coding, care management, and provider engagement. Additionally, we assess the tools used for documentation, monitoring working DRG and LOS, and those utilized for concurrent clinician queries during hospital episodes.

Collaborate

Our consultants work directly with CDI staff and providers to observe how clinicians accurately capture the clinical condition of the patient throughout documentation from arrival at the hospital through the coding process.

Recommend

We provide real-time feedback and expert coaching, aimed at enhancing documentation efficiency, specificity, and the accurate capture of patient acuity. This input enables us to create a customized prioritization plan with specific recommendations for improvement. We also deliver a final report containing an in-depth benchmarking assessment and a prioritized remediation plan.

To learn more about CSI's Immersive Practice Workflow Click Here